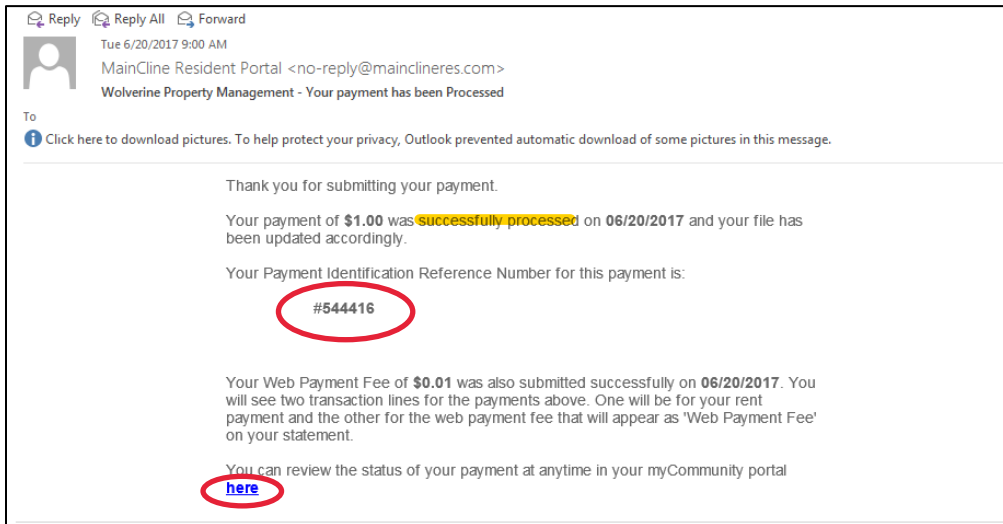


TENANT PORTAL

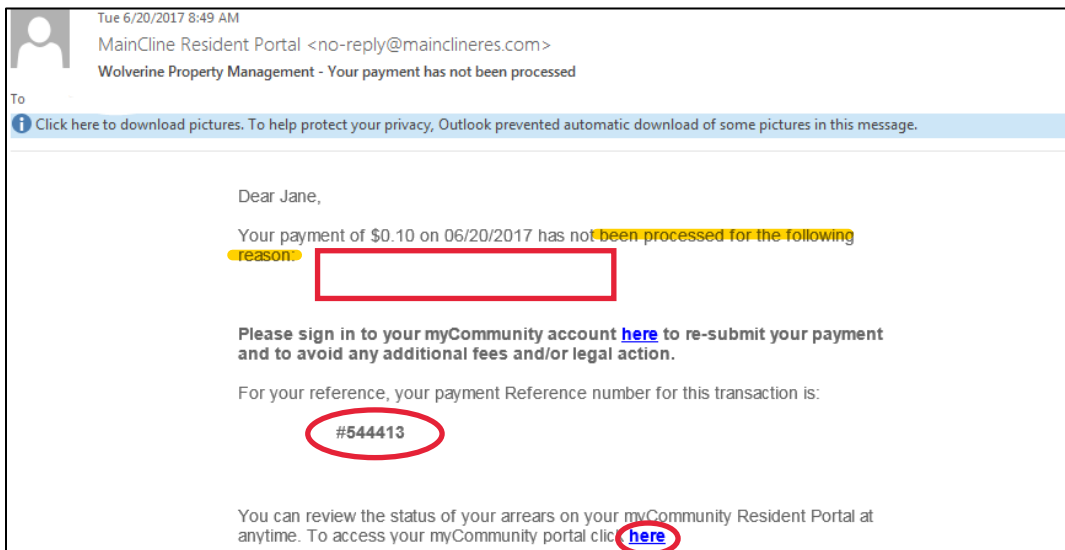
EMAIL CONFIRMATION OF ACCEPTED/REJECTED PAYMENT

Once you have made a payment you will receive an email from the portal giving you a **reference number** for the payment.

The image below is an example of a **successful payment**.



The second image is an example of an **un-successful payment** that has been rejected.



IMPORTANT: If your payment has failed and has not been processed there will be a **reason indicated** in the email. (Above image does not exemplify this)