

Dryer Safety

Your safety and the safety of others are very important.

We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.



This is the safety alert symbol.

This symbol alerts you to potential hazards that can kill or hurt you and others.

All safety messages will follow the safety alert symbol and either the word "DANGER" or "WARNING."

These words mean:

⚠ DANGER

You can be killed or seriously injured if you don't immediately follow instructions.

⚠ WARNING

You can be killed or seriously injured if you don't follow instructions.

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.



WARNING - "Risk of Fire"

- Clothes dryer installation must be performed by a qualified installer.
- Install the clothes dryer according to the manufacturer's Instructions and local codes.
- Do not install a clothes dryer with flexible plastic venting materials or flexible metal (foil type) duct. If flexible metal duct is installed, it must be of a specific type identified by the appliance manufacturer as suitable for use with clothes dryers. Flexible venting materials are known to collapse, be easily crushed, and trap lint. These conditions will obstruct clothes dryer airflow and increase the risk of fire.
- To reduce the risk of severe injury or death, follow all installation instructions.
- Save these instructions.

IMPORTANT SAFETY INSTRUCTIONS

WARNING: To reduce the risk of fire, electric shock, or injury to persons when using the dryer, follow basic precautions, including the following:

- Read all instructions before using the dryer.
- Do not place items exposed to cooking oils in your dryer. Items contaminated with cooking oils may contribute to a chemical reaction that could cause a load to catch fire.
- Do not dry articles that have been previously cleaned in, washed in, soaked in, or spotted with gasoline, dry-cleaning solvents, or other flammable or explosive substances as they give off vapors that could ignite or explode.
- Do not allow children to play on or in the dryer. Close supervision of children is necessary when the dryer is used near children.
- Before the dryer is removed from service or discarded, remove the door to the drying compartment.
- Do not reach into the dryer if the drum is moving.
- Do not install or store the dryer where it will be exposed to the weather.
- Do not tamper with controls.
- Do not repair or replace any part of the dryer or attempt any servicing unless specifically recommended in this Use and Care Guide or in published user-repair instructions that you understand and have the skills to carry out.
- Do not use fabric softeners or products to eliminate static unless recommended by the manufacturer of the fabric softener or product.
- Do not use heat to dry articles containing foam rubber or similarly textured rubber-like materials.
- Clean lint screen before or after each load.
- Keep area around the exhaust opening and adjacent surrounding areas free from the accumulation of lint, dust, and dirt.
- The interior of the dryer and exhaust vent should be cleaned periodically by qualified service personnel.
- See "Electrical Requirements" located in the installation instructions for grounding instructions.

SAVE THESE INSTRUCTIONS

Cycle Guide – Automatic Cycles

Settings and options shown in **bold** are default settings for that cycle.

If settings are changed, the new settings will be remembered. If there is a power failure, settings will return to the default.

Not all features and cycles are available on all models.

Not all settings and options are available on each cycle.

Use Automatic Cycles for better fabric care and energy savings

The dryer senses moisture in the load or air temperature and shuts off when the load reaches the selected dryness level.

Use the **NORMAL** dryness level to provide optimal energy savings.

Items to dry:	Cycle:	Drying Temperature:	Dryness Level:	Default Time:	Available Options:	Cycle Details:
Work clothes, casual wear, mixed cottons, sheets, corduroys	Normal	Medium	More Normal Less	78	Damp Dry Signal Wrinkle Shield™† Static Reduce* EcoBoost™ Steam*	Uses Medium heat to dry large loads of mixed fabrics and items. Normal is the preferred energy cycle.
Jackets, comforters, pillows	Bulky	Medium	More Normal Less	55	Damp Dry Signal Wrinkle Shield™† Static Reduce* Steam*	Use for drying large, bulky items; do not overfill dryer drum. Partway through the cycle, the signal will sound to indicate when it is time to rearrange items for optimal drying.
Heavyweight items such as towels or heavy work clothes	Heavy Duty	High	More Normal Less	45	Damp Dry Signal Wrinkle Shield™† Static Reduce* Steam*	Offers stepped drying starting with High heat followed by Medium heat for enhanced fabric care and energy savings.
Large loads of cotton towels, heavyweight items	Towels	High	More Normal Less	1:00 or 60	Damp Dry Signal Wrinkle Shield™† Static Reduce* Steam*	This is a high heat cycle. Use for large loads of heavyweight fabrics such as cotton towels.
Large loads of heavyweight items	Sanitize	High	More	1:10 or 70	Wrinkle Shield™†	This is a long cycle with high heat, which has been proven to reduce household bacteria. This cycle is not recommended for all fabrics. Use for large loads of heavyweight fabrics.
Undergarments, blouses, lingerie, performance wear	Delicates	Extra Low	More Normal Less	28	Damp Dry Signal Wrinkle Shield™† Static Reduce*	Uses Extra Low heat to gently dry delicate items.
Shirts, blouses, permanent press, synthetics, lightweight items	Casual	Low	More Normal Less	35	Damp Dry Signal Wrinkle Shield™† Static Reduce*	Uses a stepped drying temperature from Medium to Low for improved moisture removal and enhanced fabric care.

† On some models, you may select the “With Steam” setting to add a short steam cycle after 60 minutes. This is available only with High and Medium Drying Temperature settings.

* On steam models only.

Load Size Recommendations

For best results, follow the wet load size recommendations noted for each cycle.

Small load: Fill the dryer drum with 3–4 items, not more than 1/4 full.

Medium load: Fill the dryer drum up to about 1/2 full.

Large load: Fill the dryer drum up to about 3/4 full. Do not pack tightly. Items need to tumble freely.

Cycle Guide – Manual Cycles

Settings and options shown in **bold** are default settings for that cycle.

If settings are changed, the new settings will be remembered (except on Quick Dry). If there is a power failure, settings will return to the default.

Not all features and cycles are available on all models.

Not all settings and options are available on each cycle.

Selecting the Drying Temperature

A High heat setting may be used for drying heavyweight items such as towels and work clothes.

A Low to Medium heat setting may be used for drying medium-weight items such as sheets, blouses, dresses, underwear, permanent press fabrics, and some knits.

Use a no heat (air only) setting for foam, rubber, plastic, or heat-sensitive fabrics.

Line dry bonded or laminated fabrics.

NOTE: If you have questions about drying temperatures for various loads, refer to the care label directions.

Items to dry:	Cycle:	Drying Temperature:	Default Time:	Available Options:	Cycle Details:
Small loads and sportswear	Quick Dry	High Medium Low Extra Low Air Only	13	Wrinkle Shield™†	 For small loads of 3–4 items.
Any load NOTE: Select Air Only to dry foam, rubber, plastic, or heat-sensitive fabrics.	Timed Dry	High Medium Low Extra Low Air Only	40	Wrinkle Shield™†	 Use to dry items to a damp level for items that do not require an entire drying cycle. Select a drying temperature based on the type of fabrics in your load. If you are unsure of the temperature to select for a load, select the lower setting rather than the higher setting.

† On some models, you may select the “With Steam” setting to add a short steam cycle after 60 minutes. This is available only with High and Medium Drying Temperature settings.

Cycle Guide – Steam Cycle (steam models only)

Settings and options shown in **bold** are default settings for that cycle.

Not all settings and options are available on each cycle.

Steam cycles are designed for use with dry loads to loosen wrinkles, reduce odors, and refresh fabrics.

Items to refresh:	Cycle:	Drying Temperature:	Default Time:	Available Options:	Cycle Details:
Shirts, blouses, and slacks	Steam Refresh	High Medium	22	Wrinkle Shield™† Static Reduce*	 Use to reduce odors and light wrinkles. Do not add dryer sheets.

† You may select the “With Steam” setting to add a short steam cycle after 60 minutes. This is available only with High and Medium Drying Temperature settings.

* On steam models only.

Load Size Recommendations

For best results, follow the load size recommendations noted for each cycle.

 **Small load:** Fill the dryer drum with 3–4 items, not more than 1/4 full.

 **Medium load:** Fill the dryer drum up to about 1/2 full.

 **Large load:** Fill the dryer drum up to about 3/4 full. Do not pack tightly. Items need to tumble freely.

Using Your Dryer



Explosion Hazard

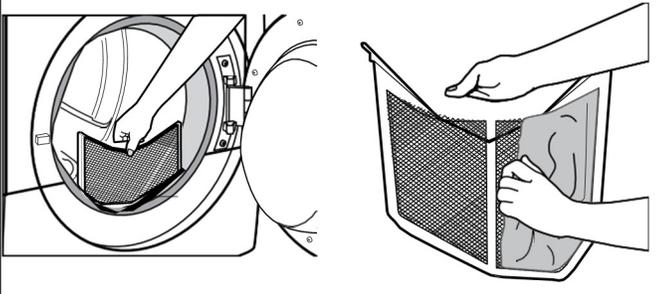
Keep flammable materials and vapors, such as gasoline, away from dryer.

Do not dry anything that has ever had anything flammable on it (even after washing).

Failure to follow these instructions can result in death, explosion, or fire.

WARNING: To reduce the risk of fire, electric shock, or injury to persons, read the IMPORTANT SAFETY INSTRUCTIONS before operating this appliance.

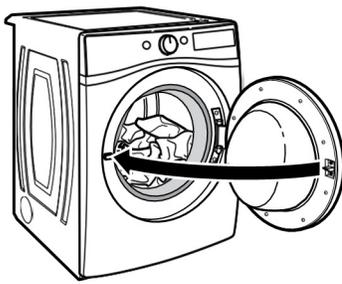
1. Clean the lint screen



Clean the lint screen before each load. Pull the lint screen straight up. Roll lint off the screen with your fingers. Do not rinse or wash screen to remove lint. Wet lint is hard to remove. Push the lint screen firmly back into place.

For additional cleaning information, see "Dryer Care."

2. Load the dryer



IMPORTANT: Do not tightly pack the dryer. Items need to tumble freely. Tightly packing can lead to poor drying performance and may increase wrinkling and tangling.



Fire Hazard

No washer can completely remove oil.

Do not dry anything that has ever had any type of oil on it (including cooking oils).

Items containing foam, rubber, or plastic must be dried on a clothesline or by using an Air Cycle.

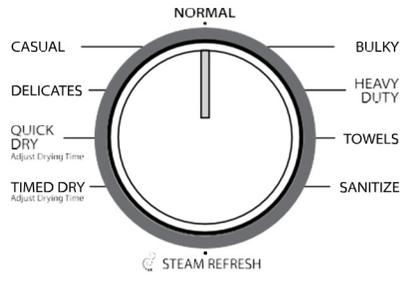
Failure to follow these instructions can result in death or fire.

3. Touch POWER



Touch POWER to turn on the dryer.

4. Select the desired cycle



Appearance may vary.

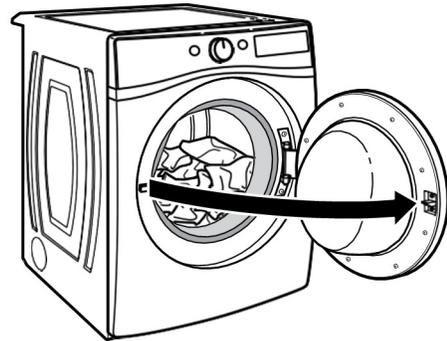
Select the desired cycle for your load. See the "Cycle Guide" for more information about each cycle. Not all cycles are on all models.

7. Touch and hold START/PAUSE to begin cycle



Touch and hold START/PAUSE to begin the cycle.

8. Remove garments promptly after cycle is finished



Appearance may vary.

Promptly remove garments after cycle has completed to reduce wrinkling.

You may adjust different settings, depending on whether you have selected an Automatic Cycle, Manual Cycle, or Steam Cycle (on some models). See the “Cycle Guide” for detailed information.

NOTE: Not all options and settings are available with all cycles. Not all cycles are on all models.

Automatic Cycles:

You can select a different dryness level, depending on your load. Touch DRYNESS LEVEL to scroll to More, Normal, or Less. Selecting More, Normal, or Less automatically adjusts the dryness level at which the dryer will shut off. Once a dryness level is set, it cannot be changed without stopping the cycle.

Automatic Cycles give the best drying in the shortest time. Drying time varies based on fabric type, load size, and dryness setting. Drying time is estimated and may change throughout the cycle. Drying time can not be changed on Automatic Cycles.

NOTE: Automatic Cycles use a preset temperature that is not adjustable.

Manual Cycles:

When you select a Manual Cycle, the time appears in the display. Touch + and – to increase or decrease the time in 1 minute increments. Touch and hold to change the time in 5 minute increments.

The temperature may be changed by pressing Temp until the desired dry temperature is lit. Once a cycle has started, the temperature can be changed after first pausing the cycle. Cycle time is estimated and may change throughout the cycle. Cycle time can not be changed on Steam Cycles.

Steam Cycles (on some models):

Select Steam Refresh to reduce odors and light wrinkles in dry loads. Do not add dryer sheets.

Changing the Automatic Cycle settings to increase or decrease drying time

If all your loads on all Automatic Cycles are consistently less dry or more dry than you would like, you may change the default settings to increase or decrease the default dryness level.

Your automatic drying settings can be adjusted to adapt to different installations, environmental conditions, or personal preference. This change is retained and will affect all of your Automatic Cycles, not just the current cycle/load. There are 5 drying settings (setting codes differ depending on model), which are displayed using the time display:

- 01/F1** Factory preset dryness level.
- 02/F2** Slightly drier clothes, 15% more drying time.
- 03/F3** Much drier clothes, 30% more drying time.
- 04/F4** Slightly wetter clothes, 15% less drying time.
- 05/F5** Much wetter clothes, 30% less drying time.

To change the drying settings:

NOTE: The settings cannot be changed while the dryer is running or paused. The dryer must be in standby mode (power is off) to adjust the default settings.

1. Before starting a cycle, touch and hold DRYNESS LEVEL for 6 seconds.
2. Touch DRYNESS LEVEL to select the dryness level shown in the time display: 01/F1, 02/F2, 03/F3, 04/F4, or 05/F5.
3. Touch START/PAUSE to save the new dryness level setting.

CLEANING THE LINT SCREEN

Dryer Care

CLEANING THE DRYER LOCATION

Keep dryer area clear and free from items that would block the airflow for proper dryer operation. This includes clearing piles of laundry in front of the dryer.

⚠ WARNING



Explosion Hazard

Keep flammable materials and vapors, such as gasoline, away from dryer.

Place dryer at least 18 inches (460 mm) above the floor for a garage installation.

Failure to do so can result in death, explosion, or fire.

CLEANING THE DRYER INTERIOR

To clean dryer drum

1. Use a mild hand dish detergent mixed at a low concentration with very warm water, and rub with a soft cloth.
2. Rinse well with a wet sponge or towel.
3. Tumble a load of clean clothes or towels to dry drum
OR

Use a microfiber cloth and hot water in a spray bottle to clean the drum and a second microfiber towel to dry.

NOTE: Garments that contain unstable dyes, such as denim blue jeans or brightly colored cotton items, may discolor the rear of the dryer interior. These stains are not harmful to your dryer and will not stain future loads of clothes. Dry unstable dye items inside out to avoid transfer of dye.

From Inside the Dryer Cabinet

Lint should be removed every 2 years, or more often, depending on dryer usage. Cleaning should be done by a qualified appliance servicer.

From the Exhaust Vent

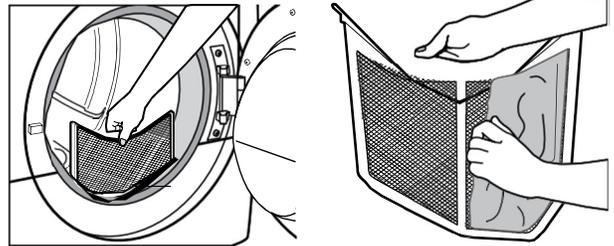
Lint should be removed every 2 years, or more often, depending on dryer usage.

Every load cleaning

The lint screen is located in the door opening of the dryer. A screen blocked by lint can increase drying time.

To clean:

1. Pull the lint screen straight up. Roll lint off the screen with your fingers. Do not rinse or wash screen to remove lint. Wet lint is hard to remove.



2. Push the lint screen firmly back into place.

IMPORTANT:

- n Do not run the dryer with the lint screen loose, damaged, blocked, or missing. Doing so can cause overheating and damage to both the dryer and fabrics.
- n If lint falls off the screen into the dryer during removal, check the exhaust hood and remove the lint. See "Venting Requirements" in the Installation Instructions.

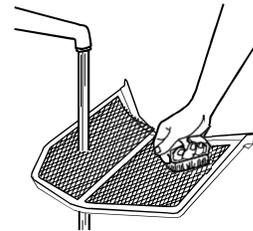
As needed cleaning

Laundry detergent and fabric softener residue can build up on the lint screen. This buildup can cause longer drying times for your clothes, or cause the dryer to stop before your load is completely dry. The screen is probably clogged if lint falls off while the screen is in the dryer.

Clean the lint screen with a nylon brush every 6 months, or more frequently, if it becomes clogged due to a residue buildup.

To wash:

1. Roll lint off the screen with your fingers.
2. Wet both sides of lint screen with hot water.
3. Wet a nylon brush with hot water and liquid detergent. Scrub lint screen with the brush to remove residue buildup.



4. Rinse screen with hot water.
5. Thoroughly dry lint screen with a clean towel. Reinstall screen in dryer.

Troubleshooting

First try the solutions suggested here or visit our website at www.whirlpool.com/product_help –
In Canada www.whirlpool.ca for assistance and to possibly avoid a service call.

If you experience	Possible Causes	Solution
Dryer Operation		
Dryer will not run	Door not closed completely.	Make sure the dryer door is closed completely.
	START/PAUSE not touched firmly or held long enough.	Touch and hold START/PAUSE 2–5 seconds.
	Household fuse is blown or circuit breaker has tripped.	There may be 2 household fuses or circuit breakers for the dryer. Check that both fuses are intact and tight, or that both circuit breakers have not tripped. Replace the fuses or reset the circuit breaker. If the problem continues, call an electrician.
	Incorrect power supply.	Electric dryers require 240-volt power supply. Check with a qualified electrician.
	Wrong type of fuse.	Use a time-delay fuse.
Dryer will not heat	Household fuse is blown or circuit breaker has tripped.	The drum may be turning, but you may not have heat. Electric dryers use 2 household fuses or circuit breakers. Replace the fuses or reset the circuit breaker. If the problem continues, call an electrician.
	Incorrect power supply.	Electric dryers require 240-volt power supply. Check with a qualified electrician.
	Supply line valve not open.	For gas dryers, make sure that the valve on the gas supply line is open.
Unusual Noise		
Humming or whining noise with Steam cycle selected (on some models)	Water pump or water inlet valve (depending on model) on dryer is running.	The water pump or water inlet valve on the dryer is used during the Steam function. If the dryer has just been installed or unused for an extended period, the pump or valve may be louder and run longer. This is normal. NOTE: The valve may make this noise even with no water line connected.
Thumping noise	Dryer hasn't been used in a while.	This is due to temporary flat spots on the drum rollers. The thumping sound will diminish after a few minutes.
Rattling or vibrating noise	A small object caught between the edges of dryer drum.	Check the front and rear edges of the drum for small objects. Clean out pockets before laundering.
	Dryer isn't properly leveled.	The dryer may vibrate if not properly installed. See the Installation Instructions. All four dryer feet should be in firm contact with the floor.
	Clothing is balled up in dryer.	When balled up, the load will bounce, causing the dryer to vibrate. Separate the load items and restart the dryer.
Clicking noise	Gas valve operating.	On gas dryers, you may hear the gas valve clicking as it opens and closes. This is normal.
Loud humming or increased noise during cycle	Load is packed tightly or exhaust vent is blocked.	Reduce load size to recommended load size in "Cycle Guide." Run the dryer for 5–10 minutes. Hold your hand under the outside exhaust hood to check air movement. If you do not feel air movement or air movement is minimal, clean exhaust system of lint or replace exhaust vent with heavy metal or flexible metal vent. See the Installation Instructions.
Dryer Results		
Clothes are not drying satisfactorily or drying times are too long	EcoBoost™ option is on.	For optimal dry times, turn off the EcoBoost™ option. For optimal energy, turn on the EcoBoost™ option.
	Lint screen is clogged with lint.	Clean lint screen before each load.
	The exhaust vent or outside exhaust hood is clogged with lint, restricting air movement.	Run the dryer for 5–10 minutes. Hold your hand under the outside exhaust hood to check air movement. If you do not feel air movement or air movement is minimal, clean exhaust system of lint or replace exhaust vent with heavy metal or flexible metal vent. See the Installation Instructions.

Troubleshooting

First try the solutions suggested here or visit our website at www.whirlpool.com/product_help –
In Canada www.whirlpool.ca for assistance and to possibly avoid a service call.

If you experience	Possible Causes	Solution
Dryer Results (cont.)		
Clothes are not drying satisfactorily or drying times are too long (cont.)	The exhaust vent is not the correct length.	Check that the exhaust vent is not too long or has too many turns. Long venting will increase drying times. See the Installation Instructions.
	The exhaust vent diameter is not the correct size.	Use 4" (102 mm) diameter vent material.
	The dryer is not level.	Clothes not contacting the moisture sensors during Automatic cycles. See "Level Dryer" in the Installation Instructions.
	The Air Only temperature setting has been selected.	Select the correct temperature for the types of garments being dried. See "Cycle Guide."
	The load is too large and heavy to dry quickly.	Separate the load to tumble freely.
	Fabric softener sheets are blocking the grille.	The air outlet grille is just inside the door, behind the lint screen. Check that it is not blocked by a fabric softener sheet. Use only one fabric softener sheet, and use it only once.
	The dryer is located in a room with temperature below 45°F (7°C).	Proper operation of dryer cycles requires temperatures above 45°F (7°C).
	The dryer is located in a closet.	Closet doors must have ventilation openings at the top and bottom of the door. The front of the dryer requires a minimum of 1" (25 mm) of airspace, and, for most installations, the rear of the dryer requires 5" (127 mm). See the Installation Instructions.
Cycle time is too short	The load may not be contacting the sensor strips on Automatic Cycles.	Level the dryer. See the Installation Instructions. All four dryer feet should be in firm contact with the floor.
	Steam models only: Clothes are coming out of the Steam Refresh cycle with damp or wet spots.	Under certain environmental or installation conditions, you may experience underdrying.
	The automatic cycle is ending early.	Change the dryness level setting on Automatic Cycles. Increasing or decreasing the dryness level will change the amount of drying time in a cycle. If loads are consistently ending too early, see also "Changing the Automatic Cycle settings to increase or decrease drying time."
Lint on load	Lint screen is clogged with lint.	Clean lint screen before each load.
Stains on load	Improper use of fabric softener.	Add dryer fabric softener sheets at the beginning of the cycle. Fabric softener sheets added to a partially dried load can stain your garments. Do not use fabric softener sheets with steam cycles.
Stains on drum	Loose dyes in clothes.	Drum stains are caused by dyes in clothing (usually blue jeans). These will not transfer to other clothing.
Loads are wrinkled	The load was not removed from dryer at the end of the cycle.	Steam models only: Select Steam Refresh Cycle to tumble the load with water and heat. This cycle is best for smoothing out wrinkles and reducing odors from dry loads consisting of wrinkle-free cotton, cotton-polyester blends, common knits, and synthetics. NOTE: Refer to garment care label instructions. Dry-clean-only garments are not recommended.
	The dryer was tightly packed.	Dry smaller loads that can tumble freely. Results may also vary depending on fabric type.
	Steam models only: For steam cycles, the water is not properly connected with the dryer.	Steam models only: Make sure water is connected to the dryer. Check that water inlet hose is connected to both the faucet and dryer's water inlet valve. Check that the water supply is turned on.

Troubleshooting

First try the solutions suggested here or visit our website at www.whirlpool.com/product_help –
In Canada www.whirlpool.ca for assistance and to possibly avoid a service call.

If you experience	Possible Causes	Solution
Dryer Results (cont.)		
Odors	Recent painting, staining, or varnishing in the area where your dryer is located.	Ventilate the area. When the odors or fumes are gone from the area, rewash and dry the clothing.
	Steam models only: For steam cycles, the water is not properly connected with the dryer.	Make sure water is connected to the dryer. Check that water inlet hose is connected to both the faucet and dryer's water inlet valve. Check that the water supply is turned on.
	Odors are left in garments after wearing.	Steam models only: To remove odors left in garments after wearing, select Steam Refresh. This cycle is best for reducing wrinkles and odors from dry loads consisting of wrinkle-free cotton, cotton-polyester blends, common knits, and synthetics.
Load too hot	Load removed before cooldown portion of cycle complete.	Allow the dryer to complete the cooldown portion of the cycle before removing the load.
	Using Timed Dry cycle with a high temperature setting.	Select an Automatic Cycle with a lower heat setting to avoid overdrying the load.
Dryer Displaying Code Message or Cycle Status Indicator Lights Up		
"PF" (power failure)	The drying cycle has been interrupted by a power failure.	Touch and hold START to restart the dryer. NOTE: The Control Lock function may be enabled when recovering from a power failure. To unlock the control, touch and hold CONTROL LOCK for at least 3 seconds.
"L2" Diagnostic Code (low or no line voltage condition)	There may be a problem with your home power supply, keeping the dryer's heater from turning on.	The dryer will continue to run when this diagnostic code is present. Touch any pad to clear the code from the display and return to the estimated time remaining. NOTE: This error will only show during the initial installation. Try the following: Check to see if a household fuse has blown or circuit breaker has tripped. Electric dryers use two household fuses or breakers. Replace the fuse or reset the circuit breaker. Confirm that the power cord is properly installed. Refer to the Installation Instructions for details. Select a Timed Dry heated cycle, and restart the dryer. If the message persists, consult a qualified electrician.
"F# E#" (F1 E1, F3 E1, etc.) variable service codes	The dryer is in need of service.	If a code beginning with an "F" appears in the display, alternating between F# and E#, the dryer control has detected a problem that requires service. Call for service.
Check Vent indicator is lit	The lint screen or vent is clogged; the vent is crushed or kinked or has too many turns.	The dryer will continue to run when this indicator is lit. Try the following: <ul style="list-style-type: none"> • Clean lint screen. • Check to see if the vent run from the dryer to the wall is crushed or kinked. • Confirm that the vent run from the dryer to the wall is free of lint and debris. • Confirm that the exterior vent exhaust hood is free of lint and debris. • Confirm that your vent system falls within the recommended run length and number of elbows for the type of vent you are using. Refer to "Plan Vent System" in the Installation Instructions for details. • Select a Timed Dry heated cycle, and restart the dryer. • If the indicator remains lit, have your entire home venting run cleaned.
"Loc" or "Lc"	The Control Lock is enabled.	Touch and hold CONTROL LOCK for 3 seconds to unlock the controls of the dryer. During this time the LED Display will count down 3-2-1. When the Control Lock is disabled, the LED Display will clear.

WHIRLPOOL® LAUNDRY LIMITED WARRANTY

ATTACH YOUR RECEIPT HERE. PROOF OF PURCHASE IS REQUIRED TO OBTAIN WARRANTY SERVICE.
Please have the following information available when you call the Customer eXperience Center:

- Name, address, and telephone number
- Model number and serial number
- A clear, detailed description of the problem
- Proof of purchase including dealer or retailer name and address

IF YOU NEED SERVICE:

1. Before contacting us to arrange service, please determine whether your product requires repair. Some questions can be addressed without service. Please take a few minutes to review the Troubleshooting or Problem Solver section of the Use and Care Guide, scan the QR code on the right to access additional resources, or visit https://www.whirlpool.com/product_help.
2. All warranty service is provided exclusively by our authorized Whirlpool Service Providers.
In the U.S. and Canada, direct all requests for warranty service to:



https://www.whirlpool.com/product_help

Whirlpool Customer eXperience Center

In the U.S.A. call 1-800-253-1301. In Canada call 1-800-807-6777.

If outside the 50 United States and Canada, contact your authorized Whirlpool dealer to determine if another warranty applies.

ONE YEAR LIMITED WARRANTY

WHAT IS COVERED

WHAT IS NOT COVERED

For one year from the date of purchase, when this major appliance is installed, operated, and maintained according to instructions attached to or furnished with the product, Whirlpool Corporation or Whirlpool Canada LP (hereafter "Whirlpool") will pay for Factory Specified Replacement Parts and repair labor to correct defects in materials or workmanship that existed when this major appliance was purchased, or at its sole discretion replace the product. In the event of product replacement, your appliance will be warranted by the remaining term of the original unit's warranty period.
YOUR SOLE AND EXCLUSIVE REMEDY

UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS

PROVIDED HEREIN. Service must be provided by a Whirlpool designated service company. This limited warranty is valid only in the United States or Canada and applies only when the major appliance is used in the country in which it was purchased. This limited warranty is effective from the date of original consumer purchase. Proof of original purchase date is required to obtain service under this limited warranty.

1. Commercial, non-residential, multiple-family use, or use inconsistent with published user, operator, or installation instructions.
 2. In-home instruction on how to use your product.
 3. Service to correct improper product maintenance or installation, installation not in accordance with electrical or plumbing codes, or correction of household electrical or plumbing (i.e. house wiring, fuses, or water inlet hoses).
 4. Consumable parts (i.e. light bulbs, batteries, air or water filters, preservation solutions, etc.).
 5. Defects or damage caused by the use of non-genuine Whirlpool parts or accessories.
 6. Conversion of your product from natural gas or L.P. gas or reversal of appliance doors.
 7. Damage from accident, misuse, abuse, fire, floods, acts of God, or use with products not approved by Whirlpool.
 8. Repairs to parts or systems to correct product damage or defects caused by unauthorized service, alteration, or modification of the appliance.
 9. Cosmetic damage including scratches, dents, chips, and other damage to appliance finishes unless such damage results from defects in materials and workmanship and is reported to Whirlpool within 30 days.
 10. Discoloration, rust, or oxidation of surfaces resulting from caustic or corrosive environments, including but not limited to, high salt concentrations, high moisture or humidity, or exposure to chemicals, intended for in-home repair.
 11. Pick-up or delivery. This product is not intended for in-home repair.
 12. Travel or transportation expenses for service in remote locations where an authorized Whirlpool servicer is not available.
 13. Whirlpool servicer is not available. Removal or reinstallation of inaccessible decorative panels, flooring, cabinetry, islands, countertops, drywall, etc.) that interfere with servicing, removal, or replacement of the product.
 14. Service or parts for appliances with original model/serial numbers removed, altered, or not easily determined.
- The cost of repair or replacement under these excluded circumstances shall be borne by the customer.**

DISCLAIMER OF IMPLIED WARRANTIES

IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW. Some states and provinces do not allow limitations on the duration of implied warranties of merchantability or fitness, so this limitation may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.